



## EXPERIENCE FEEDBACK FORM

At Inspire Careers LLC, we strive to provide a completely positive experience for every individual that we serve. It is important that we know the quality of your experience and we would very much appreciate your feedback to help us continually fine-tune our service offerings and delivery to help us exceed our client's expectations.

**As a participant in the Inspire Careers Student Professional Launch Program™, please tell me....**

**Overall, how did the program meet your expectations for service(s) you received?**

Exceeded my expectations    Met my expectations    Did not meet my expectations

**Please explain:**

Cathy stuck with me throughout the whole 4 months or so it took to get hired after beginning the job search, on top of the time spent on the initial activities early on in the program.

**Why did you sign up to participate in this program originally and were your original expectations met?**

I signed up to participate in the program because I was not getting any communications from my job applications in the past. I was also finishing up a master's degree, so the timing was right for beginning a new job search. Since I finished my classes at about the same time that I received the professional resume, I was able to focus heavily on applying for large quantities of jobs. I would say my expectations were certainly met, although I am now aware of the problems with applying to jobs without any follow-up. Hopefully, since I am now breaking into the industry, searching for jobs would be a little easier.

**How do you feel the strategies you learned will help you as you continue in your career?**

I feel that the strategies I learned help with seeking out people connected to the positions I am applying for, whether that person is a local recruiter or someone whose name is in connection with the job posting. Since I have had issues with my resume getting responses, it would be necessary to make introductions to someone who can contact the hiring team. With that strategy in mind, there will be times where I can guard myself against rejection by ATS systems by ensuring that my resume is seen, similar to if I had met the hiring manager at a job fair / hiring event.

**How did you feel your résumé compares with other résumés you have seen?**

The resume which Cathy created is certainly professional in design. I can't say I have seen many resumes that come from the average person. If I look online, there are professional looking resumes, but I believe that the usual resume that is created by college students themselves would not look as nice: it would be missing the letterhead, and the bullet points may not fit so well as in my resume. I have read online that some resumes which are sent in job applications are three pages or more long, which can include vast amounts of information which may not be relevant. The resume as it works well since it is meant to fit one page with as much relevant information as possible while using common keywords used in entry-level mechanical/aerospace engineering job postings.

**What did you enjoy best about your experience (the weekly coaching sessions, new resume, TST Networking meeting, Monday Motivational emails, connecting with recruiters, Job Seeker Spotlight video)? Why? Please be specific.**

I enjoyed the TST networking meeting the most, even though it was just a one-time thing. I thought it was good to hear about other people's experience with handling the long job search process. Even though my situation would be a little different because of the point I am at in my career, I learned a bit about the interview process which the other people in the meeting had to work through.

**Where there any parts of your experience in this program that you did not enjoy or believe could be improved?**

Some of the problems I had with the job search process are connected to the lack of initial interviews. It feels like the ATS system is extremely difficult to get around without copying and pasting the entire job description. Essentially, I would have wanted feedback about my keyword selection for different postings. I can't say for sure if the keywords were the issue or not, but odds are that for a decent number of the 100 or so applications, some of the rejections may have been due to this issue.

**Would you recommend this program to a friend or fellow jobseeker? Yes. Why? Or Why not?**

In college, there was no excellent way to learn about the job search process. The few opportunities for establishing the knowledge necessary to fight for positions involved job fairs and resume workshops. Both of those are important, but they do not give the skills necessary to be competitive. This program will be enlightening to many people fresh out of college, and maybe even some who are a bit beyond that.

**Please provide your overall feedback and thoughts about the program and partnership you received and mention anything I may not have asked specifically about.**

I thought the program went pretty well. The activities I needed to do each week were not very demanding and having reassurance from Cathy certainly helped keep things in motion. I started applying for positions in the program back in early May of this year, and got the systems engineering role in mid-September, so I was involved in the process for a while. I don't know how well that compares with previous clients in the program, but I felt it was great to have the assistance across the long timespan.

***Thank you for taking the time to share your feedback!***

**Name:** Eric Fisher **Date:** 9/30/2022